City of New Orleans Office of Community Development

2012-2016 Consolidated Plan



Draft 2014 Annual Action Plan

June 16, 2014 Mitchell J. Landrieu, Mayor

> Annual Action Plan 2014

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The Office of Community Development (OCD) is committed to improving neighborhoods by providing decent housing, suitable living environments and providing economic opportunities particularly for persons of low and moderate income, to improve their quality of life. Housing is a critical component of the planning process, with the reduction of blight, repairing rental, owner-occupied properties and enhancing green space a priority to the revitalization of our neighborhoods. Access to healthcare, schools, transportation, stores, economic opportunities and recreation are vital to sustain our neighborhoods. Through a place-based approach, long term planning is focused on neighborhood livability, taking into account the idea that different neighborhoods have different needs.

Housing is a critical component of the planning process for these areas, as is access to healthcare, schools, transportation, and economic opportunities. By addressing all of these issues at the same time, the city is investing in a broader portfolio in its efforts to turn these areas around. These efforts will be further maximized by including sustainable principles in planning processes, such as promoting transportation systems that are conducive to bicycling and other efforts to make the areas walkable as well as, eye level to create interaction among neighbors.

Other initiatives include fire and police stations, expansion of public transportation, community centers, and outdoor programing in city parks and schools. It is important to note that under the place-based approach, each neighborhood is considerd in its broader context as part of the entire city. The individual place-based areas provide mixed-use development, with a range of unique area specific cultural amenities that define the neighborhood. The City's recently adopted *Plan for the 21st Century, New Orleans 2030 (Master Plan),* reflects the place-based approach consistent with the 2014 Action Plan, recognizing the strength of the city lies in the variety of places found within it reflecting the various eras in which the portions of neighborhoods developed.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The programs that are a part of this Consolidated Plan play a vital part in the City's efforts to sustain and rebuild our neighborhoods. Expenditure of these funds will be guided by the Place-Based Strategy designed to focus and leverage resources in areas with the greatest need. With our Place-Based Areas spanning the citywide, overall progress can be seen regarding rebuilding and sustainability to the entire New Orleans Community. The implementation of the Place-Based Strategy approach magnifies the impact of the program funds, resulting in outcomes that contribute to the revitalization of neighborhoods and creation of opportunities for its residents.

In an effort to better coordinate HIV service delivery throughout the New Orleans area, HOPWA awards will be made through OCD's competitive NOFA process and in addition, consideration of other sources of funding for HIV services in the New Orleans area including Ryan White CARE Act Titles I and II, Shelter Plus Care, UNITY of Greater New Orleans HOPWA, and the State of LA - HIV/AIDS Program.

The City is utilizing a performance-based framework for its 2014 Annual Action Plan framework that is consistent with the 2012-2016 Consolidated Plan activities. This outcome measurement system allows the City and its citizens to track the progress of its goals and objectives. It also enables HUD to report program accomplishments on a local and a national level, enhancing the budget process.

The accomplishments of each HUD-Funded Program are measured, based on a combination of National Objectives and Outcomes guides the 2014 Action Plan:

Objectives:

- Provide Decent Housing.
- Create Suitable Living Environments
- Expand Economic Opportunity

Outcomes:

- Availability & Accessibility
- Affordability
- Sustainability

The rebuilding efforts of New Orleans have been at a robust level, moving into a phase where major initiatives are underway: jobs being created, infrastructure being restored, rebuilding housing stock and population growth. In many of the Place-Based Target Areas there is a significant decline in the number of blighted houses in our neighborhoods. In many instances, blighted houses are being demolished and replaced by new infill houses or *Community Gardens: Providing Fresh Local Produce to Residents*. There is a significant number of Owner-Occupied Rehabilitated, Rental Rehabilitated and Homebuyer Projects in all of the Placed-Based Areas, as well as, throughout the City of New Orleans. Many newcomers are relocating to New Orleans bringing energy and vitality to the Place-Based Areas, and the entire city. The accomplishments and progress of the City of New Orleans are visible and apparent.

A minimum of 70% CDBG funds will be allocated to serve low-moderate income families and neighborhoods.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

The 2014 Annual Action Plan (AAP) consistent with the 2012-2016 Consolidated Plan made a concerted effort to involve the public and stakeholders in the planning process. The first of two Public Hearings, as well as, phone calls, e-mails and meetings with stakeholders took place to fully engage everyone in the development of the 2014 AAP. Full advantage has been utilized to engage the public and stakeholders to provide input through a 2014 AAP Questionnaire to identify priority needs. Intense evaluation from the City itself on past performance has adopted a "lessons learned" approach. As stated in the Consolidated Plan, agencies will receive more training on what is expected regarding performance measures,outcomes and the 2013 HOME Final Rule. Accountability will continue to be the City's priority for non-performing agencies that cannot fulfill their agreement with the City.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

The Office of Community Development initiated various mechanisms to engage community members in the 2014 Action Plan process, initiated as part of its Citizen Participation Plan (CPP) and consultation process. The Mayor's community budget meetings cited the need for improved infrastructure services, including roads and streetlights, activities for youth and for senior citizens.

Annual Action Plan 2014

Citizen Participation Process for 2014 Annual Action Plan (AAP)

- Community Members & Citizens play active role in participation mechanism initiated for AP
 through two public hearings providing input. The first is to receive input on what the priority
 areas should be in the AAP, and the second meeting informing the public the substance of the
 plan.
- AP Working Group Steering Committee Members: Community Representatives/Stakeholders, Elderly, Youth, Persons living with HIV/AIDS, Homeless, Low-income Residents and Special Needs Advocates. AP Working Group engages in participatory input through telephone, e-mail, and meetings through Office of Community Development staff.
- AP Steering Committee: Charged with reaching out to the larger community for feedback.
- The Public Hearings for the 2014 Action Plan are advertised in the *Times Picayune Newspaper*.
- Invitations to the Public Hearings are sent to OCD's Registry of Organizations, City Council Members and City Department Heads.
- 2014 Action Plan Questionnaires seeking recommendations on priority areas and the identification of gaps in services are provided to meeting participants, the libraries, and by email to non-profit organizations on OCD's Registry of Organizations.
- AP Steering Committee: Review Public Drafts prior to finalization.

The feedback from the public through the Consultation Process was extensive. Meetings with the AP Steering Committee proved engaging, as the committee led the discussion. As members of the AP Steering Committee reached out to the larger community, input on what priority areas should be addressed in the plan was discussed. Feedback from the public, including OCD's 2014 Action Plan Questionnaire results will be incorporated into the final document. The level of involvement and enthusiasm from the public was impressive, providing relevant information pertinent to the 2014 Action Plan.

Participants in the development of the 2014 Annual Action Plan included the following: UNITY of Greater New Orleans; Greater New Orleans Housing Alliance; NO/AIDS Task Force; CHANGE Coalition: Greater New Orleans Foundation; Advocacy Center; Greater New Orleans Community Data Center; Greater New Orleans Fair Housing Action Center; Providence Community Development Corporation; Lower 9th Ward Homeowners; Exodus House; Project Lazarus; Federal Reserve Bank of Atlanta; Crescent City Community Land Trust; Rebuilding Together New Orleans; Hands On New Orleans; New Orleans Regional AIDS Planning Council; Committee for a Better New Orleans; Beacon of Hope Resource Center; Collaborative Solutions; Community Service Center; Council on Aging; JP Morgan Chase; Louisiana Language Access Coalition; Southeast Louisiana Legal Services; Family Center of Hope; State of Louisiana — Office of Community Services; Housing Authority of New Orleans; City of New Orleans Department of Public Works; City of New Orleans Homeless Services; City of New Orleans Office of Health Policy; City of New Orleans Office of Workforce Development; City Planning Commission; New Orleans Recreation Development Commission.

Summary of Citizen Participation Process and consultation process cont.

The City of New Orleans through the Office of Community Development (OCD) follows a detailed Citizen Participation Plan that is in accordance with applicable statutes and regulations governing the consolidated strategy and plan regulations. The Office of Community Development initiated various mechanisms to community members and the public regarding the Action Plan (AP) for the Community Development Block Grant-Disaster Recovery Hurricane Isaac Recovery Program as part of its Citizen Participation Plan (CPP).

Citizen Participation Process Action Plan for Hurricane Isaac Disaster

- Community Members and Citizens play an active role in the participation mechanism for AP through meetings, e-mail and telephone through the Office of Community Development staff.
- The AP reached out to the larger community for feedback through advertisement in the *Times Picayune Newspaper*.
- The AP was available for public review and comment at the City of New Orleans Website: http://new.nola.gov/community-development.gov. The public was encouraged to review and provide comments on the AP. All comments due no later than the close of business on August 30, 2013.

Summary of public comments

There were no comments from community members or citizens regarding the Action Plan for the Hurricane Isaac Disaster. The Final Action Plan for the Hurricane Isaac Disaster Community Development Block Grant was submitted to HUD by September 3, 2013.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

- 1. **Summary of public comments:** 2014 Action Plan Questionnaires answered to date, identified the following as priorities for the following categories:
- **Housing Needs:** Attention and education should be provided to property maintenance for landlords, renters and property owners.
- Housing Needs Special Population: Most pressing Problems

- More programs for the elderly and mentally challenged individuals, especially providing more Affordable Housing.
- Special needs population needs more funding.
- Transitional Housing Facilities reminiscent of the old hotels that were inexpensive and catered to people in transition like Single Resident Occupancy (SRO's).
- Continuum of Care Needs:
- Rapid Re-Housing Programs focusing on homeless special needs population
- Housing for women with children, experiencing domestic violence
- 6. Summary of comments or views not accepted and the reasons for not accepting them

All comments are accepted.

7. Summary

Monitoring

The compliance standards required by the specific HUD program funding source, as well as the standards required by other applicable federal requirements have been universally adopted by those City agencies administering HUD funds. Agency staff is charged with the responsibility of assuring that all recipients of funding from the particular administering agency carry out their program activities in accordance with all applicable laws and regulations. In carrying out this responsibility, Agency staff has been directed to identify problems early in program implementation, isolate the causes and assist in corrective measures. These monitoring activities are conducted in a positive, assistance-oriented manner and, when feasible, deficiencies are corrected on-site through technical assistance. Funding applications, regulatory agreements, reporting forms and audit formats have been established by each State agency which makes compliance with all applicable federal laws and regulations a "threshold" responsibility. To ensure that the goals and objectives set forth in this Consolidated and Action Plans are met program monitoring and evaluation by OCD of sub-recipients consists of three (3) major functions: Education; Ongoing evaluation and assistance; On-site assistance.

The primary source of OCD monitoring of subrecipients are through the monthly programmatic report which agencies submit to OCD and the fiscal cost control statements which are submitted to the City's Monitoring and Prompt Payment System Unit and copied to OCD. It is through the latter office that subrecipients are reimbursed for eligible costs. These reports are due from the subrecipients to the respective offices on the fifth working date of each month.

Periodic on-site visits are also undertaken to ensure that the subrecipient's program is operating in accordance with the contract and that all necessary records and bookkeeping are in order. The monitoring of housing construction activities is: The City will inspect properties assisted with federal funds in accordance with applicable program regulations: HOME-assisted rental projects - On-site inspections will be performed in accordance with §92.504 of the HOME regulations, which requires periodic inspections at intervals dictated by the total number of units in the project, in order to insure compliance with property standards: Annually, for projects with 25 or more units; Bi-annually for projects with 5 to 24 units; Tri-annually for projects with 1 to 4 units. The inspections will be done on a sample basis of at least 20 percent of the units. If a high number of units fail the inspection, the sample size will be increased to determine if the lack of maintenance is a widespread problem or just limited to a few units. A list of deficiencies will be compiled and sent to the project owner with a deadline for compliance and re-inspection. The deadline will be dependent upon the nature and severity of the deficiencies. Any hazardous structural, electrical, plumbing or fire-safety issues must be corrected immediately. Lesser deficiencies will have to be corrected within 30 days.

A host of regulations are followed including the Fair Housing Act, The Davis-Bacon Act and Executive Orders 11625 and 12432 concerning minority business enterprise and 12138 concerning women's business enterprise.

Monitoring Cont.

The Office of Supplier Diversity (OSD) oversees certification, compliance, training, outreach and capacity building for the City of New Orleans' Equal Business Opportunity Programs. Anchored by the *State and Local Disadvantaged Business Enterprise (SLDBE) Certification Program*, the City's Equal Business Opportunity Programs are designed to mitigate the effects of past and present social disadvantage, economic disadvantage and discrimination by increasing the utilization of Disadvantaged Business Enterprises (DBE) in the procurement of goods and services by the City of New Orleans.

The City is focused on ensuring that existing and emerging DBE firms are equipped with the necessary knowledge to achieve substantial growth and success. Through the Office of Supplier Diversity, our goal is to remove obstacles that have prevented the inclusion of DBEs in local contracting opportunities; create and retain jobs; and increase DBE business growth. In an effort to further maximize the ability of our DBE firms to compete, win and perform on City contracts, the City of New Orleans Office Supplier Diversity is developing a comprehensive capacity building training and technical assistance program to serve our local small businesses.

experts who will provide educational services and technical assistance in areas to include, but not limited to: **Activity Based Costing** Budgeting **Business Capacity Assessment Consultation** Cash Flow Management **Contract Law** Contract Management & Compliance **Credit Repair Consultation Entrepreneurial Finance Estimating** Forming Joint Ventures and Teaming Industry Specific Sessions for Construction and Professional Services Information Technology Marketing & Branding Consultation One-on-One Technical Assistance **Project Management** Proposal Preparation/Bid Preparation Statements of Qualifications Strategic Planning **Surety Bonds**

A multi-course training curriculum of business management courses will be led by subject matter

In addition to the above program, the OSD partnered with Goldman Sach's 10,000 Small Businesses to host a series of business seminars to assist in the development of our small and locally owned business. Over 50 firms attended these sessions within the last quarter. Our next scheduled seminar will be held on 11/19/13.

To support our efforts, on June 06, 2013 the New Orleans City Council unanimously approved and the Mayor signed into city law, a New DBE Ordinance that will strengthen and reform the DBE program and bring it in line with national best practices. It is the product of months of collaborative work with internal and external stakeholders, including stakeholders from the DBE community as well as the prime and contractor community. The ordinance lays the foundation to implement policies that will allow for increasing contracting opportunities for disadvantaged businesses enterprises (DBEs), improves fairness and consistency, and strengthens compliance with DBE goals. In addition to the complete program overhaul for the Office of Supplier Diversity, the number of certified DBEs has increased by over 70% since 2010, and end to end monitoring and compliance for all City Projects is now being performed.

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency		
Lead Agency	NEW ORLEANS			
CDBG Administrator	NEW ORLEANS	Office of Community Development		
HOPWA Administrator				
HOME Administrator				
HOPWA-C Administrator				

Table 1 – Responsible Agencies

Narrative (optional)

Consolidated Plan Public Contact Information

AP-10 Consultation - 91.100, 91.200(b), 91.215(l)

1. Introduction

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

The lead agency overseeing the development of the Consolidated Plan Annual Action Plan (AAP) is the City's Office of Community Development (OCD). This department includes the Office of Neighborhood Stabilization which is composed of Planning and Resource Development which develops this Plan; Neighborhood Services and Facilities which develops contracts and monitors non-housing community development and continuum of care programs; and the Office of Housing which contains the Affordable Housing Unit which develops contracts and monitors housing programs, the Intake Unit includes the Intake and Construction Bureaus, and the Environmental Review Unit which ensures environmental compliance for all projects. OCD also includes the Office of Administrative Support which oversees the operations and financial administration of the Office and monitors labor compliance issues. The Director of Housing Policy and Community Development oversees the Offices of Neighborhood Stabilization and Administrative Support. OCD is under the supervision of one of the five Deputy Mayors named by Mayor Mitchell J. Landrieu.

OCD conducts the AAP public hearings and included are the Stakeholder's Committee members, an advisory group consisting of elected officials, non-profit organizations, faith-based groups, financial institutions, and representatives from the local universities and private sector. There are 2 public hearings held, the first to receive input and an update on the priority areas set in the five (5) year Consolidated Plan; and the second hearing informing the public of the elements of the one year Plan.

The public hearings are advertised in the daily newspaper and on the City's website. Invitations are also e-mailed to all entities that are on OCD's Registry of Community Organizations as well as City Council members and departmental heads and persons contacting via phone or walk-ins requestion program information. The Registry of Community Organizations consists of housing and public service organizations, those who serve persons with special needs and all of those who have participated in past application funding rounds. Active HOPWA agencies and those who are members of the New Orleans area organization CHANGE (Coalition of HIV/AIDS Non-Profits and Governmental Entities) regularly provide input on the components of the plan dealing with AIDS-related issues.

Questionnaires, seeking recommendations on priority areas and the identification of gaps of services, are handed to participants at the meetings as well as included in the e-mail invitations. A copy of the Questionnaires and the preliminary results are included.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The Continuum of Care through Unity of Greater New Orleans and many of its member agencies and the City collectively determined the best means to allocate ESG funds. The City regularly reviews its performance standards and how it evaluates proposals and projected outcomes with the Continuum of Care. With the development of the 10 year plan to end homelessness, partnerships with member agencies, the Data Committee, the New orleans Interagency Council on Homelessness (NOICH), VIA LINK, and UNITY have been developed and agencies funded to maintain data in the Homeless Management Information System (HMIS).

The ESG Program Interim Rule, establishes new requirements for ESG recipients, related to consultation with community partners and CoCs in their plans for spending ESG funds. Specifically, all ESG recipients must now consult with all CoCs in their geographic area in preparing both their homelessness strategy and plan for allocation of resources to address the needs of homeless individuals and families and persons at risk of homelessness. This includes collaboration on the development of performance standards for, and evaluating outcomes of, projects and activities assisted by ESG funds.

- On October 3,2012 the City of New Orleans convened a meeting with UNITY of Greater New Orleans, the lead Agency of the Continuum of Care and representatives of the Agencies of the Continuum of Care to consult on the following:
- What should the allocation of ESG resources look like –amount/percentage; type of activity;
 and subpopulation preference.
- What the performance measures should include for evaluating ESG grants.
- A review process for evaluating ESG proposals
- How the CoC and ESG can collaborate on policies and procedures for HMIS reporting

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

same as above.

2. and d entiti	Describe Agencies, groups, organizations and others who participated in the procedescribe the jurisdiction's consultations with housing, social service agencies and otheses	

Agency/Group/Organization	UNITY OF GREATER NEW ORLEANS
Agency/Group/Organization Type	Services-Children
	Services-Elderly Persons
	Services-Persons with Disabilities
	Services-Persons with HIV/AIDS
What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically
	homeless
	Homeless Needs - Families with
	children
	Homelessness Needs - Veterans
Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated	The City adapted the
outcomes of the consultation or areas for improved coordination?	recommendations of the group

Table 2 – Agencies, groups, organizations who participated

Identify any Agency Types not consulted and provide rationale for not consulting

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
		The New Orleans Interagency Council on Homelessness (NOICH), established in 2012 to oversee the
		implementation of the New Orleans Ten-Year Plan to End Homelessness is modeled after the
	New Orleans	United States Interagency Council on Homelessness (USICH). The NOICH is a diverse interdisciplinary
Continuum of	Interagency Council on	comprised of leaders from homeless service agencies, Veterans Administration, UNITY, Workforce
Care	Homelessness	Investment agencies, government, health/mental health care, business, neighborhood and
	nomelessiless	philanthropic sectors. There is also significant homeless constituent representation on the council.
		Meetings of the NOICH take place quarterly with established committees meeting monthly and
		reporting back to the full NOICH

Table 3 – Other local / regional / federal planning efforts

Narrative (optional)

AP-12 Participation – 91.105, 91.200(c)

- 1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting
 - Community Members & Citizens play active role in participation mechanism initiated for AAP through two public hearings providing input. The first is to receive input on what the priority areas should be in the AAP, and the second hearing informing the public the substance of the plan.
 - AAP Working Group Steering Committee Members: Community Representatives/Stakeholders, Elderly, Youth, Persons living with HIV/AIDS, Homeless, Low-income Residents and Special Needs Advocates. AAP Working Group engages in participatory input through telephone, e-mail, and meetings through Office of Community Development staff.
 - AAP Steering Committee: Charged with reaching out to the larger community for feedback.
 - The Public Hearings for the 2014 Action Plan are advertised in the Times Picayune Newspaper and City of New Orleans website.
 - Invitations to the Public Hearings are sent to OCD's Registry of Organizations, City Council Members and City Department Heads.
 - 2014 Annual Action Plan Questionnaires seeking recommendations on priority areas and the identification of gaps in services are provided to meeting participants, the libraries, and by e-mail to non-profit organizations on OCD's Registry of Organizations.
 - AAP Steering Committee: Review Public Drafts prior to finalization.

We anticipate receiving feedback from the public through the Consultation Process. the first meeting with the AAP Steering Committee proved engaging. Feedback from the public, including OCD's 2014 Action Plan Questionnaire results will be incorporated into the final document.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Public Hearing	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non- targeted/broad community Residents of Public and Assisted Housing	A total of 13 persons attended this meeting; Steer/ Stakeholder members & General Public,		all comments accepted	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
2	Newspaper Ad	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing				
3	Internet Outreach	Minorities Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing				

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted	URL (If applicable)
					and reasons	
		Minorities				
		Persons with				
		disabilities				
4	emails	Non-				
7	Citians	targeted/broad				
		community				
		Residents of Public				
		and Assisted				
		Housing				

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c) (1, 2)

Introduction

The following is the amount anticipated for the second year of the Plan in addition to prior year resources and an estimate of the remaining four years. the "other" sources of funds are funds used by the Office of Community Developmentwhixch may impact some of the decisions reached in how to use the formula grants.

Priority Table

Program	Source	Uses of Funds	Expe	cted Amou	nt Available Y	ear 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	11,326,874	0	0	11,326,874	33,747,968	These Funds cover program delivery including blight eradication efforts, public facilities and public service activities.

Program	Source	Uses of Funds	Expe	cted Amou	nt Available Yo	ear 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
HOME	public -	Acquisition						The programs funded through this
	federal	Homebuyer						category are designed to assist
		assistance						extremely low income individuals &
		Homeowner						families thus ensuring they have a
		rehab						decent and affordable place to live.
		Multifamily						TBRA (100%) will assist individual &
		rental new						families who are homeless.
		construction						
		Multifamily						
		rental rehab						
		New						
		construction for						
		ownership						
		TBRA	1,453,308	0	0	1,453,308	5,721,804	

Program	Source	Uses of Funds	Expe	cted Amou	nt Available Yo	ear 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
HOPWA	public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services						These funds assist persons and their families who have AIDS or are HIV requiring a form of Short-term assistance, Long-term assistanve, Service Enriched Housing or Other Housing supports.
		TBRA	3,894,224	0	0	3,894,224	14,965,352	

Program	Source	Uses of Funds	Expe	cted Amou	nt Available Y	ear 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
ESG	public -	Conversion and						These funds provide housing for
	federal	rehab for						homeless individuals and all
		transitional						organizations receiving these funds
		housing						must provide 100% match.
		Financial						
		Assistance						
		Overnight						
		shelter						
		Rapid re-housing						
		(rental						
		assistance)						
		Rental						
		Assistance						
		Services						
		Transitional						
		housing	834,726	0	0	834,726	2,923,324	
Other	public -	Permanent						The Base Realignment and Closure
	federal	housing in						funds are designed to convert former
		facilities						military bases for community uses and
			264,809	0	0	264,809	1,059,236	needs.

Program	Source	Uses of Funds	Expe	cted Amou	nt Available Y	ear 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
Other	public - federal	Permanent housing placement						Shelter Plus Care provides funds for hard-to-serve homeless persons with disabilities in connection with supportive services funded from sources outside the program. S=C will assist 60 Chronically Homeless individuals/ families preference for
			585,972	0	0	585,972	2,538,628	PLWA.

Program	Source of Funds	Uses of Funds	Expe	cted Amou	nt Available Ye	ear 1	Expected Amount Available Reminder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - state	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance STRMU Supportive						This program will provide outreach, emergency shelter, and homeless prevention services.
		services Transitional housing	250,000	0	0	250,000	2,441,248	

Program	Source	Uses of Funds	Expe	cted Amou	nt Available Yo	ear 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
Other	public - local	Homeowner rehab Services						NHIF Funds will be used to aid in blight eradication through housing inspections, court hearings, grass cutting, and demolition. It will also be used to increase accessibility for persons with disabilities by removing barriers from the home that discourage mobility. Wheelchair ramps and other improvements to the homes will be provided. Outreach to the special needs community will be done by the
			1,299,736	0	0	1,299,736	47,493,544	Advocacy Center.

Table 5 - Expected Resources - Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

- HOME funds will be leveraged with Low Income Tax Credit Investment Rental Projects.
- NHIF funds and match eligible equity from project developers will be used as match for HOME funds.
- ESG match requirement is satisfied with a one-to-one award value from allowable costs incurred by the subgrantee of non-Federal funds, cash donations from non federal third parties and/or the value of a third party in-kind contributions. Each pay request submitted to CNO indicates match amount and what approved line item was used as match.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

As of June 16, 2014, The New Orleans Redevelopment Authority (NORA) controls 2,447 properties. 2,137 of these properties were acquired through the Road Home Program with 193 of those pending sale through various means. Of the 2,971 properties previously sold, 1,229 or 41% were sold via the Lot Next Door Program, 1,011 or 34% were auctioned, 719 or 24% were sold via a Request for Proposals for the purpose of redevelopment, and 12 were sold via Alternate Land Use. In addition to this inventory, NORA controls 310 properties that it acquired through donation and expropriation.

Discussion

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Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Owner-Occupied	2012	2016	Affordable	Citywide	Owner-Occupied		Homeowner Housing
	Rehabilitation			Housing	,	Rehabilitation		Rehabilitated: 75 Household
								Housing Unit
2	Affordable Rental	2012	2016	Affordable	Citywide	Rehabilitation of		Rental units constructed: 60
				Housing		rental units		Household Housing Unit
								Rental units rehabilitated: 140
								Household Housing Unit
3	Code Enforcement	2012	2016	Affordable	Citywide	Neighborhood	CDBG:	Housing Code
				Housing		Stabilization	\$2,248,402	Enforcement/Foreclosed
								Property Care: 3000 Household
								Housing Unit
5	Housing Opportunities for	2012	2016	Non-Homeless	Citywide	Special Needs	HOPWA:	Tenant-based rental assistance /
	Persons with AIDS			Special Needs		Assistance	\$3,894,224	Rapid Rehousing: 150
								Households Assisted
								Housing for People with
								HIV/AIDS added: 200 Household
								Housing Unit

Sort	Goal Name	Start	End	Category	Geographic	Needs Addressed	Funding	Goal Outcome Indicator
Order		Year	Year		Area			
6	Homeless Assistance	2012	2016	Homeless	Citywide	Rental Assistance	ESG:	Tenant-based rental assistance /
						Chronic	\$902,406	Rapid Rehousing: 150
						Homelessness		Households Assisted
						Rapid Rehousing		Overnight/Emergency
						Homeless		Shelter/Transitional Housing
						Prevention		Beds added: 3595 Beds
								Homelessness Prevention: 150
								Persons Assisted
7	Infrastructure and Capital	2012	2016	Non-Housing	Citywide	Neighborhood	CDBG:	Public Facility or Infrastructure
	Projects			Community		Stabilization	\$1,600,000	Activities other than
				Development		Public Services		Low/Moderate Income Housing
								Benefit: 6 Persons Assisted
8	Acquisition/Rehabilitation	2012	2016	Affordable	Citywide	Acquisition and	CDBG:	
	of Blighted Properties			Housing		Redevelopment	\$1,000,000	
						Neighborhood		
						Stabilization		
9	Homebuyer	2012	2016	Affordable	Citywide	Production of		Homeowner Housing Added: 40
				Housing		new owner units		Household Housing Unit
10	Public Service	2012	2016	Non-Housing	Citywide	Public Services	CDBG:	Public service activities other
				Community			\$1,699,031	than Low/Moderate Income
				Development				Housing Benefit: 2100 Persons
								Assisted

Table 6 – Goals Summary<TYPE=[text] REPORT_GUID=[9B4786E64DDAC839A8E119B13CB7DB46]>

Goal Descriptions

1	Goal Name	Owner-Occupied Rehabilitation
	Goal Description	
2	Goal Name	Affordable Rental
	Goal Description	
3	Goal Name	Code Enforcement
	Goal Description	
5	Goal Name	Housing Opportunities for Persons with AIDS
	Goal Description	
6	Goal Name	Homeless Assistance
	Goal Description	
7	Goal Name	Infrastructure and Capital Projects
	Goal Description	
8	Goal Name	Acquisition/Rehabilitation of Blighted Properties
	Goal Description	
9	Goal Name	Homebuyer
	Goal Description	
10	Goal Name	Public Service
	Goal Description	

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.215(b):

Based on the results of affordable housing programs of previous years for rental properties approximately 550 households will be 0-30% of the area medium income (AMI); 350 households will be 31-50% AMI; and 100 will be 51-80% AMI.

For homeowner activities, 105 households will be 0-30% AMI; 140 households will be 31-50% AMI; and 130 Households will be 50-80% AMI.

For homebuyers activities, 10 households will be 0-30%AMI; 60 will be 31-50%AMI; and 130 households will be 51-80% AMI.

AP-35 Projects - 91.220(d)

Introduction

The City of New Orleans, through the Office of Community Development, is submitting its 2014 Annual Action Plan. The Annual Action Plan is a one (1) year document based on Community participation which addresses how current year four HUD formula grants will be expended. The five year Consolidated Plan identifies priorty needs for each of the formula grants and this one (1) year document serves as the application for 2014 to address the identified needs.

It is important to note that the goal outcome indicators listed in the chart below represent the target numbers for program year 2014. Many of these accomplishments will occur because of prior year funding.

#	Project Name
1	NORA-NEW ORLEANS REDEVELOPMENT AUTHORITY
2	Public Facilities - DPW (Streets)
3	Public Service - NORDC
4	Public Service - Senior Services
5	Project Delivery - HOUSING CODE ENFORCEMENT
6	HOME Projects/ Programs
7	HOME Project Delivery - Intake and Construction Unit
8	Emergency Solutions Grant - ESG
9	HOME - CHDO Capacity Building and Operating Fund
10	HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS
11	Operations/Administrative
12	HOME Administrative
13	HOPWA Administrative
14	Demolition

Table 7 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

To attain a suitable living environment for residents, blight eradication activities are funded. The City's Office of Code Enforcement inspects properties and cites those that are in violation of the housing codes and also conducts hearings. The New Orleans Redevelopment Authority will acquire vacant and abandoned properties and place them back into commerce. In weak or low-demand housing markets, a priority is getting pre-storm homeowners back in their homes.

Because crime is a major problem in New Orleans it is important to give young people the opportunity to escape the generational cycle of unemployment and low wages. Thus, CDBG funds from previous

years will be allocated to JOB1 to train and place over 1,300 young people in various jobs. The New Orleans Recreation Development Commission will also provide Kiddie Camps and Teen Camps for recreational and educational activities.

Housing rehabilitation is necessary in a city with older homes (44% were built before 1950) so funds were allocated for owner and rental rehab. New production of units will also be undertaken for prestorm homeowners on their lots and for new homebuyers. Homebuyer programs will also be funded to assist with downpayment assistance and those individuals interested in leased to purchase option.

The Needs Assessment demonstrated the large gap in short-term and long-term assistance thus HOPWA funds will be dedicated to short-term rental, utilities, and mortgage assistance and tenant-based rental assistance. A large percentage of PLWHA experienced nights spent homeless without a place to sleep during the past 6 months so funds will be used for transitional and permanent housing.

The elderly will receive funds for operation of senior centers.

The City's infrastructure is aging and many roads and sidewalks are in need of repair. In keeping with the revitalization efforts occurring in the place-based areas, funds are dedicated to road overlay in concert with other community improvements.

There are needs that are beyond the scope of the City or these funds that are obstacles to such as the high cost of insurance premiums and higher tax assessments for prospective homebuyers.

Projects

AP-38 Projects Summary

Project Summary Information

1	Project Name	NORA-NEW ORLEANS REDEVELOPMENT AUTHORITY
	Target Area	Pontchartrain Park
		NEIGHBORHOOD COMMERCIAL REVITILIZATION
		CENTRAL CITY
		Citywide
		Gerttown
		Seventh Ward
		Hollygrove
		Mid City
		BW Cooper
		St. Roch
		Lower Ninth Ward
		Riverview/Landry
		N.O. East
	Goals Supported	Acquisition/Rehabilitation of Blighted Properties
	Needs Addressed	Acquisition and Redevelopment
		Neighborhood Stabilization
	Funding	CDBG: \$1,000,000
	Description	NEW ORLEANS REDEVELOPMENT AUTHORITY - PURCHASING LAND/HOUSING THAT WAS EXPROPRIATED FOR BLIGHT

	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	adjudicate and facilitae the devlopment of vacant properties.
2	Project Name	Public Facilities - DPW (Streets)
	Target Area	Pontchartrain Park CENTRAL CITY Citywide Gerttown Seventh Ward Hollygrove Mid City BW Cooper St. Roch Lower Ninth Ward Riverview/Landry N.O. East
	Goals Supported	Infrastructure and Capital Projects
	Needs Addressed	Job Training Public Services
	Funding	CDBG: \$1,300,000
	Description	Department of Public Works will perform street overlays.

	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	Public Facility projects are Area Benefits to low / moderate families.
3	Project Name	Public Service - NORDC
	Target Area	Pontchartrain Park NEIGHBORHOOD COMMERCIAL REVITILIZATION CENTRAL CITY Citywide Gerttown Seventh Ward Hollygrove Mid City BW Cooper St. Roch Lower Ninth Ward Riverview/Landry N.O. East
	Goals Supported	Public Service
	Needs Addressed	Public Services

	Funding	CDBG: \$1,183,992
	Description	Youth activities; summer enrichment
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	Services will be provided to approximately 1300 participants who are low and moderate income.
	Location Description	Youth activities and neighborhood revitalization services will be held in all 5 City Disrticts from A-E.
	Planned Activities	BROAD RANGE OF SUMMER ENRICHMENT ACTIVITIES PROVIDING YOUTH WITH JOB TRAINING.
4	Project Name	Public Service - Senior Services
	Target Area	Pontchartrain Park CENTRAL CITY Citywide Gerttown Seventh Ward Hollygrove Mid City BW Cooper St. Roch Lower Ninth Ward Riverview/Landry N.O. East
	Goals Supported	Public Service
	Needs Addressed	Public Services
	Funding	CDBG: \$515,039

	Description	Provide enrichment activities to Senior participants which will enhance basic daily living.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	approximately 250 senior participants who are low and moderate.
	Location Description	These activities will take place at Senior Centers located in all 5 City Districts A - E.
	Planned Activities	Field trips, transportation, meals
5	Project Name	Project Delivery - HOUSING CODE ENFORCEMENT
	Target Area	Citywide
	Goals Supported	Code Enforcement
	Needs Addressed	Neighborhood Stabilization
	Funding	CDBG: \$2,248,402
	Description	Code Enforcement and demolition Administrative costs.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	Citywide code enforcement
	Planned Activities	
6	Project Name	HOME Projects/ Programs

Target Area	Pontchartrain Park
	NEIGHBORHOOD COMMERCIAL REVITILIZATION
	CENTRAL CITY
	Citywide
	Gerttown
	Seventh Ward
	Hollygrove
	Mid City
	BW Cooper
	St. Roch
	Lower Ninth Ward
	Riverview/Landry
	N.O. East
Goals Supported	Owner-Occupied Rehabilitation
	Affordable Rental
	Homebuyer
Needs Addressed	Owner-Occupied Rehabilitation
	Rehabilitation of rental units
	Production of rental units
Funding	HOME: \$1,192,042
Description	Funds allocated via Notice of Funding Availability (NOFA) to organizations to address substantial owner-occupied and affordable rental housing rehabilitation, and homebuyer assistance.
Target Date	
Estimate the number and	low and moderate individuals
type of families that will	
benefit from the proposed	
activities	

	Location Description	
	Planned Activities	Fund non-profit organizations, through a competitive process, to provide safe affordable housing to low and moderate income program participants.
7	Project Name	HOME Project Delivery - Intake and Construction Unit
	Target Area	
	Goals Supported	Owner-Occupied Rehabilitation Affordable Rental Homebuyer
	Needs Addressed	Owner-Occupied Rehabilitation Rehabilitation of rental units Production of rental units
	Funding	CDBG: \$1,214,066
	Description	Intake and Construction Unit administrative costs.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	low and moderate income individuals
	Location Description	
	Planned Activities	
8	Project Name	Emergency Solutions Grant - ESG

Target Area	Pontchartrain Park
	NEIGHBORHOOD COMMERCIAL REVITILIZATION
	CENTRAL CITY
	Citywide
	Gerttown
	Seventh Ward
	Hollygrove
	Mid City
	BW Cooper
	St. Roch
	Lower Ninth Ward
	Riverview/Landry
	N.O. East
Goals Supported	Homeless Assistance
Needs Addressed	Rapid Rehousing
	Homeless Prevention
Funding	ESG: \$790,088
Description	The ESG program provides funding to: (1) engage homeless individuals and families living on the street; (improve the number and quality of emergency shelters for homeless individuals and families; (3) help operate these shelters; (4) provide essential services to shelter residents, (5) rapidly re-house homeless
	individuals and families, and (6) prevent families/individuals from becoming homeless.
Target Date	
Estimate the number and	Approximately 2500 homeless individuals and families
type of families that will	
benefit from the proposed	
activities	

	Location Description	
	Planned Activities	
9	Project Name	HOME - CHDO Capacity Building and Operating Fund
	Target Area	Pontchartrain Park
		NEIGHBORHOOD COMMERCIAL REVITILIZATION
		CENTRAL CITY
		Citywide
		Gerttown
		Seventh Ward
		Hollygrove
		Mid City
		BW Cooper
		St. Roch
		Lower Ninth Ward
		Riverview/Landry
		N.O. East
	Goals Supported	Affordable Rental
	Needs Addressed	Rehabilitation of rental units
		Production of rental units
	Funding	HOME: \$238,409
	Description	FUNDS ALLOCATED VIA NOTICE OF FUNDING AVAILABILITY (NOFA) TO NON-PROFIT ORGANIZATIONS for
		Administrative Funding in onjunction with current HOME Funded for Affordable Housing Projects.
	Target Date	

	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
10	Project Name	HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS
	Target Area	Pontchartrain Park NEIGHBORHOOD COMMERCIAL REVITILIZATION CENTRAL CITY Citywide Gerttown Seventh Ward Hollygrove Mid City BW Cooper St. Roch Lower Ninth Ward Riverview/Landry N.O. East
	Goals Supported	Housing Opportunities for Persons with AIDS Homeless Assistance
	Needs Addressed	Homeless Prevention Special Needs Assistance
	Funding	HOPWA: \$3,629,098

	Description	Funds allocated to the Housing Opportunities for Persons With AIDS (HOPWA) program which provides housing assistance and related supportive services for low-income persons living with HIV/AIDS (PLWHA) and their families who are homeless, at risk of homelessness, or unstably housed.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	low-income persons living with HIV/AIDS (PLWHA) and their families
	Location Description	
	Planned Activities	
11	Project Name	Operations/Administrative
	Target Area	
	Goals Supported	
	Needs Addressed	
	Funding	CDBG: \$2,265,375
	Description	Costs for NS& F, Planning & Resource Development, Monitoring & Prompt Payment System, Financial & Fiscal Affairs.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	

12	Project Name	HOME Administrative
	Target Area	
	Goals Supported	
	Needs Addressed	
	Funding	HOME: \$158,939
	Description	
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
13	Project Name	HOPWA Administrative
	Target Area	
	Goals Supported	
	Needs Addressed	
	Funding	HOPWA: \$112,240
	Description	
	Target Date	

	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
14	Project Name	Demolition
	Target Area	Pontchartrain Park CENTRAL CITY Citywide Gerttown Hollygrove Mid City BW Cooper St. Roch Riverview/Landry N.O. East
	Goals Supported	Code Enforcement
	Needs Addressed	Neighborhood Stabilization
	Funding	CDBG: \$1,600,000
	Description	Funds allocated to demolish a structure that has been declared to be in â¿¿imminent danger of collapseâ¿② or a â¿¿public health nuisanceâ¿③ and is beyond repair.
	Target Date	

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The development of the Place-Based Strategy and of 2012-2016 Consolidated Plan relied heavily on community participation and reflects the views and opinions of individuals and community based organizations from across the City. The 2014 HUD allocations for CDBG, HOME, ESG, & HOPWA will be distributed citywide with an emphasis on approved applications effectively providing neighborhood revitalization in Placed Based Areas. Essentially, this strategy is a context-driven way of setting development policy, implementing programs, applying public funds, and building Capital Projects that leverage multiple initiatives in areas to achieve holistic outcomes.

Geographic Distribution

Target Area	Percentage of Funds

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

The City's goal is to leverage investments in the eleven (11) selected areas by partnering with various agencies to target the multiple issues affecting the areas. The Placed Based strategy approach will help neighborhoods thrive across a range of specific characteristics found in New Orleans while contributing to the redevelopment of the entire city. The continued goal is to stabilize these eleven (11) areas, over the remaining period of this five (5) year Consolidated Plan and to reach a point where people will return and invest in these neighborhoods for desired residential and commercial space.

The eleven (11) Placed Based areas targeted have multiple projects with investments from many different agencies. The City is working horizontally to maximize the influence of these investments. Allocating investments geographically perfectly aligns to address the unmet needs creating a holistic approach.

Affordable Housing

AP-55 Affordable Housing - 91.220(g)

Introduction

The number of homeless does not include emergency and transitional housing.

One Year Goals for the Number of Households to be Supported		
Homeless	43	
Non-Homeless	97	
Special-Needs	15	
Total	155	

Table 9 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through		
Rental Assistance	25	
The Production of New Units	20	
Rehab of Existing Units	275	
Acquisition of Existing Units	0	
Total	320	

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

The City of New Orleans' goal is to provide Rental Assistance to 25 families through a HOME funded Tenant-Based Rental Assistance program that is administered by the N.O.AIDS Task Force.

20 new units will be developed and sold to Low-moderate income families through a HOME funded first-time homebuyer program.

275 existing units will be rehabilitated through an Owner Occupied Rehabilitation Program and an Affordable Rental Program. The program will be funded with HOME and Neighborhood Stabilization Program funds.

A total 320 households will be supported through these programs.

AP-60 Public Housing - 91.220(h)

Introduction

Actions planned during the next year to address the needs to public housing

HANO active and planned projects include:

Harmony Oaks / CJ Peete: Development of the final 11 of 22 offsite homeownership units in the Central City neighborhood was completed in mid 2013. Home sales are expected to be completed in 2014. HOPE VI funds and sales proceeds will be used to fund soft second mortgages for HANO residents.

Magnolia Marketplace: Development of a retail center at Claiborne and Louisiana Avenues is underway on land recently purchased from HANO.

Lafon School: HANO and the Orleans Parish School Board have a tentative agreement to transfer ownership of the site to HANO. The parcel will be ground leased to the Harmony Oaks development entity for development as greenspace.

Columbia Parc / St. Bernard: Residential redevelopment at Columbia Parc was completed in 2013. The Developers are moving forward with plans to provide a health center, YMCA, pharmacy, charter school and grocery onsite.

Faubourg Lafitte: Final phases of onsite and offsite redevelopment are expected to begin construction in 2014. Onsite Phases include an Elderly Building (100 units), Homeownership (52 units), Market rate rentals (89 units), and renovation of two historic buildings.

Marrero Commons / BW Cooper: Construction of 160 units in Phase IB continues and units are expected to be completed in 2014. Demolition of the remaining traditional public housing units is expected to be completed in 2014. Redevelopment at the remainder of the site is in the planning stages and HANO is working with the OPSB on a land swap.

Iberville / Choice Neighborhoods Initiative-CNI: Demolition, infrastructure work, and vertical construction of Phases I (152 units) and Phases II (75 units) is underway and expected to be completed in early 2015. Phase III (106 units) is expected to begin in late 2014. HANO executed an option to purchase the Winn Dixie property and continues to pursue project based voucher opportunities in the neighborhood for replacement housing.

Guste: The Guste III project includes 155 residential units and a Community Center and is self-developed by HANO construction began 2013 and completion is expected in early 2015.

Florida: HANO is self developing 51 public housing units, an office and green space on a portion of the Florida site. Construction is underway and leasing activities are expected to begin in September 2014. Demolition of foundations and townhouses on the remainder of the site is expected to begin in 2014.

OPSB Land Swaps: HANO continues to work with Orleans Parish School Board to negotiate a swap of large-parcel properties. HANO sites for potential swap include Christopher Park, a portion of the BW Cooper site and a portion of the Fischer site. OPSB sites include Augustine School, Bell School, Mondy School, Henderson School, and sites at former Lafon, Derham, Chester, and Hoffman schools.

Scattered Sites: HANO is working closely with the Councilmembers and HUD SAC office to finalize and begin implementation of the scattered site demolition and disposition plan. Bids were received for the disposition of over 100 vacant scattered site properties in 2013, and sales for the majority of these sites are expected to be completed in 2014.

Other Planned Projects: HANO is in the planning stages for several modernization projects including improvements at the Guste High Rise and Fischer IV properties.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

Collaborating with partnering entities as well with community agencies, HANO's Client Services Department assists residents in becoming self-sufficient through a continuum of social services, career training, educational development, financial fitness, recreation, health, and wellness programs. The agency's Homeownership and Family Self-Sufficiency Programs assist residents to become first-time homeowners, providing support through all phases of the homebuyer process. These collective efforts are reinforced by three core strategies: partnering with economic development groups and employers to increase economic opportunity; maximizing Section 3 and local hiring for HANO projects and contracts; and providing funding to support job training.

Public housing residents who have the financial capacity have been encouraged to learn about and participate in the City's Soft Second Program. The City has committed \$2 million of this Soft Second pot for homeownership in the Iberville/Tremé CNI neighborhood.

With respect to management involvement, HANO continuously engages residents in developing its agency plans, in shaping public housing and voucher policies, and in implementing its redevelopment and revitalization initiatives. Venues include Resident Advisory Board meetings, public hearings, community and neighborhood meetings, as well as master planning forums, working teams, and design charettes associated with HANO's various redevelopment initiatives.

Through an alternative procurement method, HANO has contracted with resident-owned businesses to perform a variety of services in areas such as grass cutting, debris removal, janitorial services, and grounds maintenance. HANO also has contractual agreements with the BW Cooper and Guste Resident

Annual Action Plan

Management Corporations (RMCs) to provide property management services while working in partnership with residents, social service providers, and business organizations in their communities. In fact, on a national level, New Orleans is one of the few remaining cities with active resident management corporations. With Guste RMC managing both Guste and Fischer properties, HANO is possibly the only housing authority that has contracted with an RMC to manage a site other than its own.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

HANO has undergone major recovery and is no longer designated as a troubled agency. Extensive operational and fiscal reforms were instituted and HANO is now on strong financial footing, advancing from "troubled" to "standard performer" status under HUD's Public Housing and Section 8 assessment systems. New partnerships were created and ties re-established with the larger New Orleans community. With this foundation now firmly in place, efforts are underway to transition HANO back to local control.

AP-65 Homeless and Other Special Needs Activities – 91.220(i) Introduction

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City is retooling its homeless Crisis Response System. Initial action items for this process are to expand centralized intake to increase access to services, working with UNITY and the agencies of the Continuum of Care to identify constituents living on the streets or in abandoned and unsafe dwellings, address needs and services specific to identified sub-populations of homeless constituents, and ensure unsheltered clients establish immediate linkages to low barrier transitional shelters, safe havens, and emergency shelters, while also connecting them with permanent housing resources.

The New Orleans Interagency Council on Homelessness will implement the Mayor's Ten-Year Plan to End Homelessness. Among the Council's goals is the targeted use of data to coordinate services toward performance-based outcomes. The Council will use data to assess the needs of the homeless community, to evaluate the manner in which we are addressing those needs, and to realign services towards the most effective and efficient means to that end. Through its NOFA process, the City of New Orleans will require cross-sector collaboration in order to provide the necessary wraparound services (e.g. job training, using Medicaid and other sources of income to pay for client services) that are essential for long lasting housing outcomes. The City will establish coordinated intake and a universal assessment tool that will allow us to do progressive engagement, which will allow us to better target the use of federal funds.

Goals

- 1. Decreasing the number of unsheltered homeless
- 2. Decreasing the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to permanent supportive housing, and affordable housing units. Homeless prevention
- 3. Homeless Management Information Systems (HMIS

Addressing the emergency shelter and transitional housing needs of homeless persons

New Orleans is one of the few cities in the U.S. in need of additional emergency shelter beds. Through use of its ESG funds, the City will invest in maintaining the beds that are currently available and will use HOME and private philanthropic dollars to bring additional low barrier transitional and shelter beds online.

Consultation with the Continuum of Care recommended the following priorities to meet goals

- 1. Shelter Operations 40 to 60% of ESG Funding to assure continued operation of existing shelter beds
- 2. Rapid Rehousing and homelessness prevention 30 to 40% of ESG funding to be used for:
 - Rapid Rehousing: financial assistance to bridge the move from shelter or streets to permanent housing.
 - Prevention: short –term rental and utility assistance : legal assistance to prevent eviction
- 3. Homeless Management Information Systems (HMIS) 10% of ESG funding

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City uses the Emergency Solutions Grant and State Emergency Solutions Grant to fund Rapid Rehousing activities, which are activities to help homeless individuals and families move into permanent housing. These funds minimize an individual's time between the street and a voucher to move into housing. They also help individuals develop the resources to maintain permanent affordable housing. In conjunction with these efforts, the City is increasing the availability of permanent supportive housing, affordable housing, and exploring opportunities to reorganize existing housing stock to better serve the needs of homeless constituents.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

The City's priority is to re-house homeless clients living on the streets or in shelters. Through HUD, the City of New Orleans provides Emergency Solutions Grant (ESG) and State Emergency Solutions Grant (SESG) funding to sub-recipients to provide case management services and outreach services to homeless persons living on the streets of Orleans Parish. The outreach worker and case managers develop Individual Service Plans for the homeless, which aids in meeting their needs and the ultimate goal of obtaining permanent housing. ESG and SESG also fund the operation of shelters and transitional housing. The shelters provide case management services to their residents and assist the clients in meeting their needs (permanent housing and supportive services). Those clients who are threatened with homelessness due to an eviction or utility disconnect notices are aided with ESG and SESG funds. These clients are eligible for homeless prevention services which include rent/utility assistance as well as legal intervention services. The City is retooling its discharge planning to prevent people being discharged into homelessness from public institutions. Toward the goal of economic security, the City is linking homeless constituents with resources across local, state, and federal systems, including particular focus on income-related benefits, developing capacity for job training among provider agencies via collaboration with the City Workforce Investment Board and the business sector.

AP-70 HOPWA Goals - 91.220 (I)(3)

One year goals for the number of households to be provided housing through the use of HOPWA for:		
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or		
family	250	
Tenant-based rental assistance	55	
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds		
Units provided in transitional short-term housing facilities developed, leased, or operated with		
HOPWA funds	177	
Total	537	

AP-75 Barriers to affordable housing - 91.220(j)

Introduction

The City will continue its successful efforts to affirmatively further fair housing throughout the City. The City administers it programs in compliance with all applicable federal, state and local laws. Virtually all the funds applied for under this application are devoted to activities which benefit low and moderate income persons and families.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

In order to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing, the City of New Orleans has gathered a task force of citizens, non-profit organizations and community leaders to address its Analysis of Impediments. This task force has been meeting and has developed a set of Guiding Principles to address those policies which act as barriers to affordable housing. These Guiding Principles address: duties of working members to develop an updated AI; format of meetings; working document format of the AI; dispute resolution within the task force and the task force's ultimate relationship with the City.

Currently, a draft of this document is being reviewed by the task force.

Discussion

The City will continue to review project marketing and continue outreach to special needs organizations as part of the marketing effort for all projects. It will also continue to ensure compliance with Section 3 and DBE requirements and provide appropriate training and technical assistance to funding applicants and recipients and program administrative staff.

The City will utilize City funds to finance the retrofitting of homes of low income persons with disabilities in order to enable them to remain in their homes.

The City will continue to administer programs such as the Soft Second Homebuyer Assistance program in a manner that enables low income renters to build equity and become homeowners anywhere in the City.

The City will work with the City Planning Commission to provide input and comments on amendments to the City Zoning Ordinance on issues affecting housing for persons with disabilities.

The City will continue its NOLA for Life initiative which is designed to enhance public safety through

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justice and police reforms and by creating jobs and opportunities for disadvantaged youth and dedicating resources to revitalizing neighborhoods.

The City will continue to prioritize and encourage the development of housing for persons with special needs by providing additional points to applicants for funding who include housing for persons with special needs.

The City will prioritize activities that improve occupied housing conditions for low income renters and homeowners.

The City will enhance it citizen education and outreach efforts to make citizens aware of their rights and remedies under the Fair Housing Laws.

The City will continue its efforts to provide job training and provide recreational activities and leadership programs for disadvantaged youth.

The City will continue its efforts to eliminate homelessness by 2022 through the efforts of the Interagency Council on Homelessness.

The City, with the U.S. Department of Veterans Affairs will open and operate a services "drop in center" for homeless persons to provide comprehensive medical and social services and referrals at a single site.

AP-85 Other Actions - 91.220(k)

Introduction

Actions planned to address obstacles to meeting underserved needs

The largest obstacle to reaching the underserved is the City's economic structure which makes it difficult to provide jobs with wages high enough to support a family. While there has been a recent trend of high tech opportunities, most job opportunities for those at the opposite end of the jobs spectrum remain in the low-wage service industry.

OCD's Neighborhood Services and Facilities Unit administers and monitors a variety of programs that build social support for the young, elderly and at-risk populations. These programs are designed to meet increasing demands for service.

Actions planned to foster and maintain affordable housing

OCD will promote and preserve homeownership through its homebuyer and owner-occupied housing rehab program. The rental program is geared toward those who are extremely low income thus ensuring that they have a place to live in which is decent and affordable. OCD will continue to monitor those properties which have received HOME funds in the past to make sure they continue in compliance with current housing codes.

Actions planned to reduce lead-based paint hazards

OCD will continue to use its lead-based policy of ensuring that every house that is rehabbed under its auspices is free from lead-based paint contamination

Actions planned to reduce the number of poverty-level families

The Job 1 initiative should have an impact on young people as they learn about the world of employment and all that it requires and entails. The work of the homeless agencies in housing people and providing them with supportive services is a large and necessary first step in getting a person on the road to financial independence.

Actions planned to develop institutional structure

OCD will strive to ensure that all funding recipients and those who apply for funding understand that these limited resources must be used carefully and wisely. OCD will stress in all of its communications the goals that the Fundamentals, Leveraging, and Outcomes of each project will be weighed not only during the application and selection process but after funds are awarded. Those organizations that

cannot fulfill their contractual duties will lose their funding. It is also incumbent upon OCD to ensure that organizations completely comprehend what is expected of them and must make agencies aware of any training opportunities that may arise in addition to providing training on either a one-on-one basis or its periodic group sessions.

Actions planned to enhance coordination between public and private housing and social service agencies

The continuation of the 2012-2016 Consolidated Plan Steering Committee will assist in the providing continual input into the action plan/strategic plan process. The process of developing this report has opened the dialogue between OCD, its non-profit partners, financial institutions, for-profit organizations, other governmental units, and citizens by allowing everyone to understand the rationale behind the formation of priority needs and goals and objectives. The limitations of city government both financial and legal have been discussed. The obstacles faced by agencies charged with addressing the problems faced by residents have been heard and will be taken into account on developing future NOFAs.

Organizations will receive training to expand their capacity and specific activities such as the development of a new Analysis of Housing Impediments will lead to further discussions and possible solutions.

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction

Community Development Block Grant Program (CDBG) Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

 The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan. The amount of surplus funds from urban renewal settlements The amount of any grant funds returned to the line of credit for which the planned use has not 			
been included in a prior statement or plan	0		
5. The amount of income from float-funded activities	0		
Total Program Income:	0		
Other CDBG Requirements			
·			
The amount of urgent need activities	0		
 The amount of urgent need activities The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the 	0		

HOME Investment Partnership Program (HOME) Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

Not applicable. The CNO does not currently use other forms of investments outside of those identified in Section 92.205.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

Under HOME funding, the CNO ensures and provides Affordable Housing for low-income households for an appropriate "period of affordability". Through HUD required options, "Resale": HOME-Assisted household sold prior to the period of affordability, property must be re-sold to low-income household or "Recapture": the property can be sold without income eligibility, with a portion or all of the funds used to subsidize the purchase of another HOME-Assisted eligible household.

The amount of funds subject to recapture is the direct subsidy received by the homebuyer. This includes down payment assistance, closing costs, or other HOME assistance provided directly to the homebuyer and/or the difference between the fair market value of the property and a reduced sales price attributable to HOME development assistance. Development subsidies cannot be subject to recapture since the homebuyer did not realize a direct benefit from the funds. Additionally, "direct subsidy" needs to be defined within the policy.

Upon review, CNO determined that the "Recapture" provision meets the needs of the community, fostering a greater degree of economic integration within neighborhoods and provide the greatest choice of assisted housing for low income households. By comparison, the "Resale" option requires that an assisted property always remain available to low income households, limiting neighborhood diversity.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

The following definitions describe guidelines for "Resale" or "Recapture" that ensures affordability of units acquired with HOME funds for CNO implementation:

- **Net Proceeds**: The sales price less the amount to pay off all loans secured by the property that prime the CNO's Loan plus closing.
- Earned Second Mortgage Subsidy: The CNO's loan is reduced according to the following

formula: The CNO's loan shall be reduced on the last day of each calendar month by a fractional amount the numerator of which shall be one (1) and the denominator shall be the result of multiplying the number of years of the Period of Affordability times twelve (12). For example, if the Period of Affordability is fifteen (15) years, the fraction shall be one (1) over fifteen (15) times twelve (12), or one (1) over one hundred eighty (180), *i.e.*, 1/180th.

- Recapture Amount: The amount necessary to repay the loan made by the CNO to Borrower
 reduced by the Earned Second Mortgage Subsidy and the CNO's right to recover and be paid such
 amount. The right of recapture shall accrue in favor of the CNO in the event the Property ceases to
 be the principal residence of the Borrower for the duration of the Period of Affordability through
 private or public sale or otherwise.
- **Homeowner Investment**: The total amount of the Borrower's down payment and capital improvement investment made subsequent to the purchase of the Property.
- **HOME Contract Provisions:** The following specific provisions apply and are incorporated in the CNO's Contracts which requires signature of Borrower:The Borrower shall maintain the Property as his or her principal place of residence for the entire Period of Affordability assigned to the Property. The Period of Affordability for the Property is 5-15 years.

In the event the Borrower becomes in default of any other terms and conditions of this mortgage or any mortgage which primes this mortgage, the City shall be paid the full Net Proceeds of any private or public sale of the Property up to the original principal balance of the Loan from the City to the Borrower without any reduction of the principal balance by the Earned Second Mortgage Subsidy.

In the event (i) the Property ceases to be the principal residence of the Borrower as a result of the sale of the Property by the Borrower during the Period of Affordability and (ii) the Net Proceeds are adequate to repay the City's Loan reduced by the Earned Second Mortgage Subsidy plus enable the Borrower to recover the Homeowner Investment, the City shall be paid the full recapture amount out of the Net Proceeds of such sale.

In the event (i) the Property ceases to be the principal residence of the Borrower as a result of the sale of the Property by the Borrower during the Period of Affordability and (ii) the Net Proceeds are not adequate to repay the City's Loan reduced by the Earned Second Mortgage Subsidy plus to enable the Borrower to recover the Investment, the Net Proceeds shall be divided proportionally as set forth in the following mathematical formulas:

HOME Investment	Χ	Net Proceeds = HOME amount to be recaptured
HOME Investment +Homeowner investment	t	
Homeowner investor	_x	Net Proceeds = amount to homeowner
HOME Investment +Homeowner investment	t	

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

This is an eligible activity but the City has no plan to do refinancing options on HOME funded multi-family rental projects in 2014.

Emergency Solutions Grant (ESG) Reference 91.220(I)(4)

1. Include written standards for providing ESG assistance (may include as attachment)

Service providers will deliver ESG-funded re-housing services to homeless residents of the City of New Orleans. Those households will be assessed for eligibility and barriers to housing as a part of eligibility determination. Required documentation will be collected at time of intake. Services will be delivered and documented in accordance with standards set forth in statute, rule and contracted requirements.

- 1.) Standard policies and procedures for evaluating individuals' and families' eligibility for assistance under ESG.
- The City of New Orleans will contract for re-housing services aimed at households which fit the
 category 1 definition of homelessness under the HEARTH Act. Providers will be expected to first
 target families with dependents and youth (ages 18-24) who are living on the streets of Orleans
 Parish.
- Providers will be asked to obtain required documentation, by first attempting to get third-party
 verification of homelessness status; the second option for verification would be a case manager
 verification of homelessness status; and the third option would be a self-report verification of
 homelessness along with a justification of the efforts made and the reasons for a lack of success in
 obtaining third-party or case manager verification of homelessness status.
- Verification of resources will also be required to determine the level of need of service

applications. Households with income that are at or below 30 percent of area median income will be the primary targets for these re-housing services. Eligibility determination will take place during the intake process of the homeless service providers awarded funds to administer this program on prescribed forms developed by OCD.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The City of New Orleans along with the CoC utilized a centralized system for assessing the housing and service needs of homeless people for HPRP. The City will collaborate with the lead CoC to develop a centralized approach to servicing clients for the new ESG.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The City of New Orleans plans to release request for proposals through the Super NOFA process for the second ESG allocation. It will be publicized via advertisement in the Times Picayune Newspaper, on City website, announced at New Orleans Interagency council meetings and emailed to all prior year sub-recipients, as well as any other agencies that express an interest. Prospective sub-recipients will have approximately 1 month after notification to apply. The General Packet for the NOFA will include all the pertinent information contained in the new ESG guidelines and regulations, the definition, type of services and target population to be served with the funds. Copies of the proposal will be provided to the ESG review committee, who will review and score all applications. The ESG committee will forward the award recommendation to the Selection Committee who approval the awardees based upon their score, experience and capacity to administer the services according to the Emergency Solutions Grant Interim Rule. The selection committee consists of the following members:

- 1. The City's Chief Financial Officer or a designee
- 2. The First Deputy Mayor-Chief Administrative Officer, or a designee
- 3. The employee who will manage and monitor the contract

- 4. The manager of the User Entity requesting the service, or a designee
- 5. A professional from within local government who possesses expertise in the relevant field
- 4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

Sub-recipients will be required to meet the participation requirement in § 576.405(a). It can be a formerly homeless person on their board of directors or currently working within the organization. Sub-recipients must show proof of the participation requirement. Also formerly homeless participation is achieved through the New Orleans Interagency Council on Homelessness governance committee. The NOICH has two seats for formerly homeless persons.

5. Describe performance standards for evaluating ESG.

The development of standards is a collaboration of the CoC's input. Within the New Orleans Interagency Council on Homelessness there is a Data Committee coming up with these standards as well as a performance measure system for the entire CoC. The goal is to reduce homelessness and will include:

- Timely and accurate collection of both required and optional HMIS data
- Targeting those that need the assistance the most using a standard coordinated assessment
- Proposed versus actual number of individuals & families served
- Outcomes such as increasing housing stability, shortened stays in emergency and/or transitional shelters, facilitated access to affordable permanent housing